

TERMS OF TRADE

Payment

Bomuldskeys receives payment by debit card via Stripe and PayPal. All amounts are in DKK.

Delivery

You will receive a link per mail to your digital file / files mail immediately after your purchase is completed. The link expires 30 days after receipt.

If you forget to download your digital product within the 30 days, you can contact emilie@bomuldskeys.dk and we will try to help you. When you contact us, you must always include your full name and order number in your email.

Return policy

There is a 14-day right of return on items purchased in our webshop.

The period is calculated from the day you receive the order.

Return costs must be borne by you. Cancellation must be reported to us no later than 14 days after purchase and from cancellation you must return the shipment within 14 days after. The notice must be given per. mail to emilie@bomuldskeys.dk. In the notice, you must clearly state that you wish to exercise your right of withdrawal. If you want to send the item back to us, you must send the item to:

Bomuldskeys
% Emilie Høyrup
Krausesvej 21, 1.th
2100 Copenhagen East

You can not regret by simply refusing to receive the item without giving clear notice.

Items not covered by the right of return

Some items are exempt from the right of return. This applies to the following:

Items that are made to your specifications or have a clear personal touch. It can, for example, be flagpoles with names.

Digital content that is not delivered on a physical medium. These can be digital patterns, for example.